QURIS

Clinical Companion

Manage clinical guidelines, protocols, pathways and policies in a single system - and put them into the hands of clinicians when and where they need them.

The clinical guidance and policy challenge:

NHS trusts and health boards invest considerable effort and resource in developing clinical guidelines, protocols, pathways, and policies to help their staff understand "how we do things around here."

The aim is to help clinical teams to deliver care in line with best practice, latest evidence, and policy. Yet these resources can be variable in quality; and they are often held on paper or on poorly accessible intranet sites, which makes them difficult to maintain or access quickly at the point of need.

As a result, staff may be frustrated by being unable to access the information they need quickly. They may miss out on local guidance and policy, or turn to unreferenced or inappropriate resources elsewhere. And this can lead to policy non-compliance and unwarranted variation in care.

Ensuring your guidelines and policies are used:

The Quris Clinical Companion was developed to address these challenges. The Quris Clinical Companion is designed to handle both clinical guidelines and decision support tools and organisation policies; so there is no need to maintain multiple platforms.
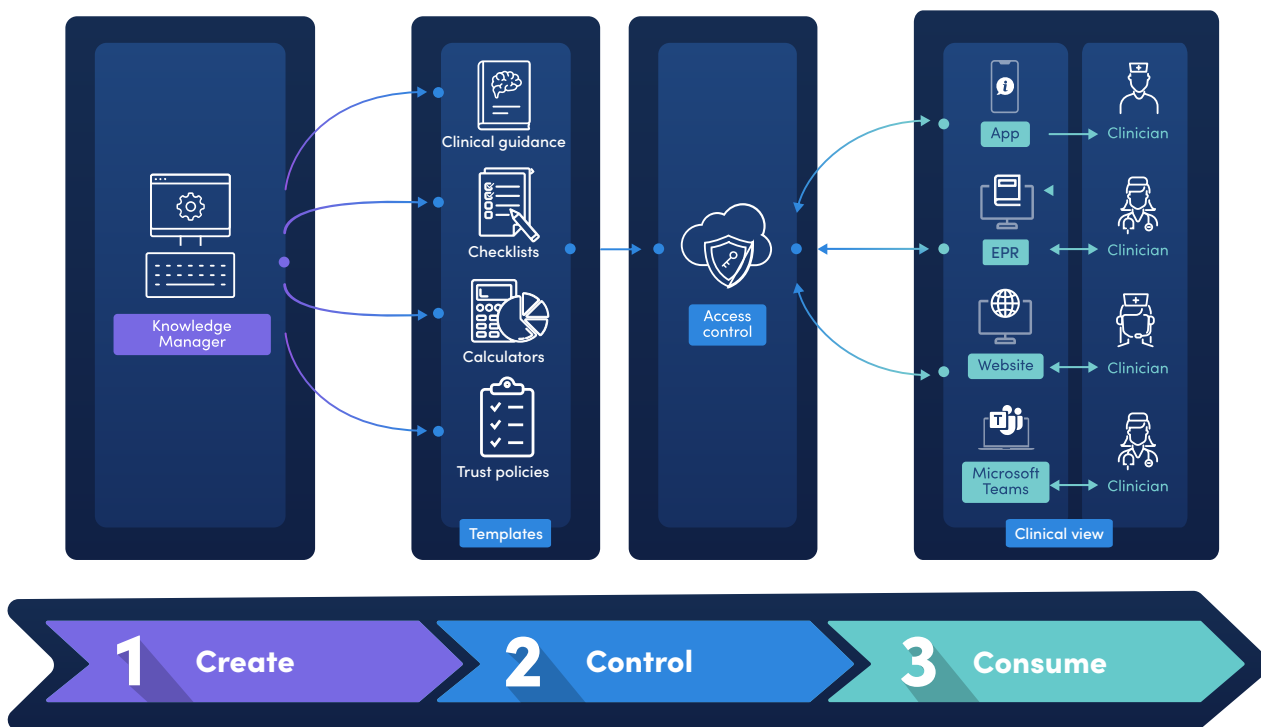
Critically, it makes it easier for hospital staff to rapidly access relevant clinical and non-clinical resources at the bedside. Access is available even if there is no internet connection, so resources are available in times of emergency or disaster.

The Quris Clinical Companion also makes it easier to govern and maintain clinical and non-clinical resources, using standardised templates and tools designed by working clinicians and governance and risk leads to help colleagues deliver best practice.

Turning words into actions

The Quris Clinical Companion:

The Quris platform is a secure cloud technology delivering up to date guidance, validated decision support tools and policies to clinicians via the web, the electronic patient record system, or any mobile device.

1 Create → **2 Control** → **3 Consume**

1 Create

Knowledge manager:
The heart of the Quris platform is a user-friendly content management system that enables governance and risk leads, clinical teams, and individuals to adapt, create, review and manage hospital guidelines, policies and more.

Simple and intuitive:
The knowledge manager is designed to be intuitive for anyone who can use Microsoft Word. Existing content can be imported into the system or new resources can be created with ease.

Templates:
Today's decision support tools take many forms. Based on input from clinical experts, the knowledge manager includes templates to guide the creation of guidelines, policies, pathways, protocols, formularies and even medical device grade calculators, dosage, and risk scoring tools. This ensures consistency and a focus on creating quality, assured and action-focused resources.
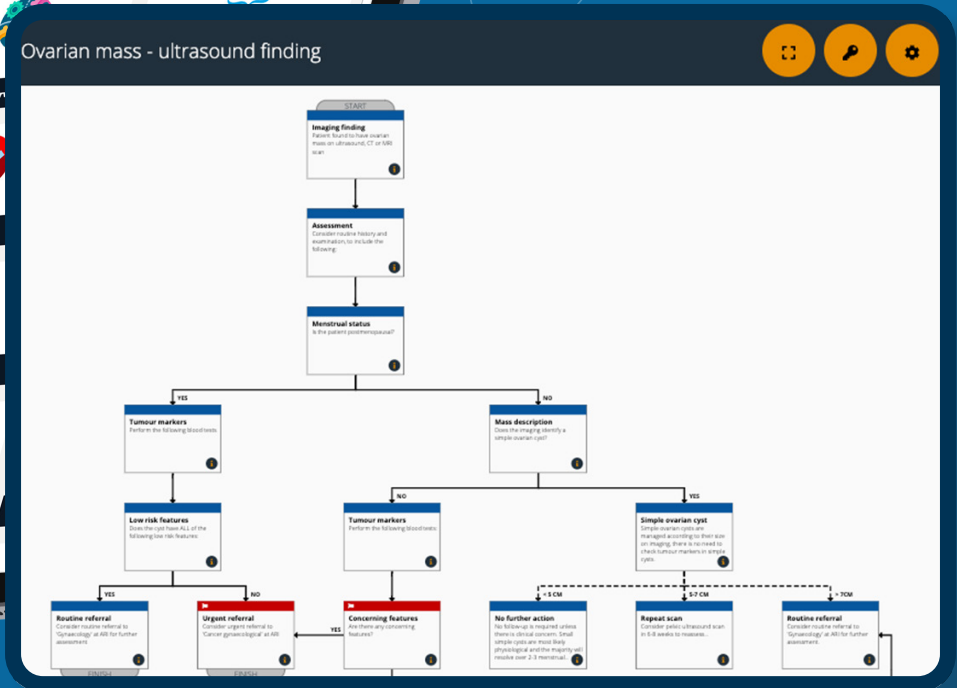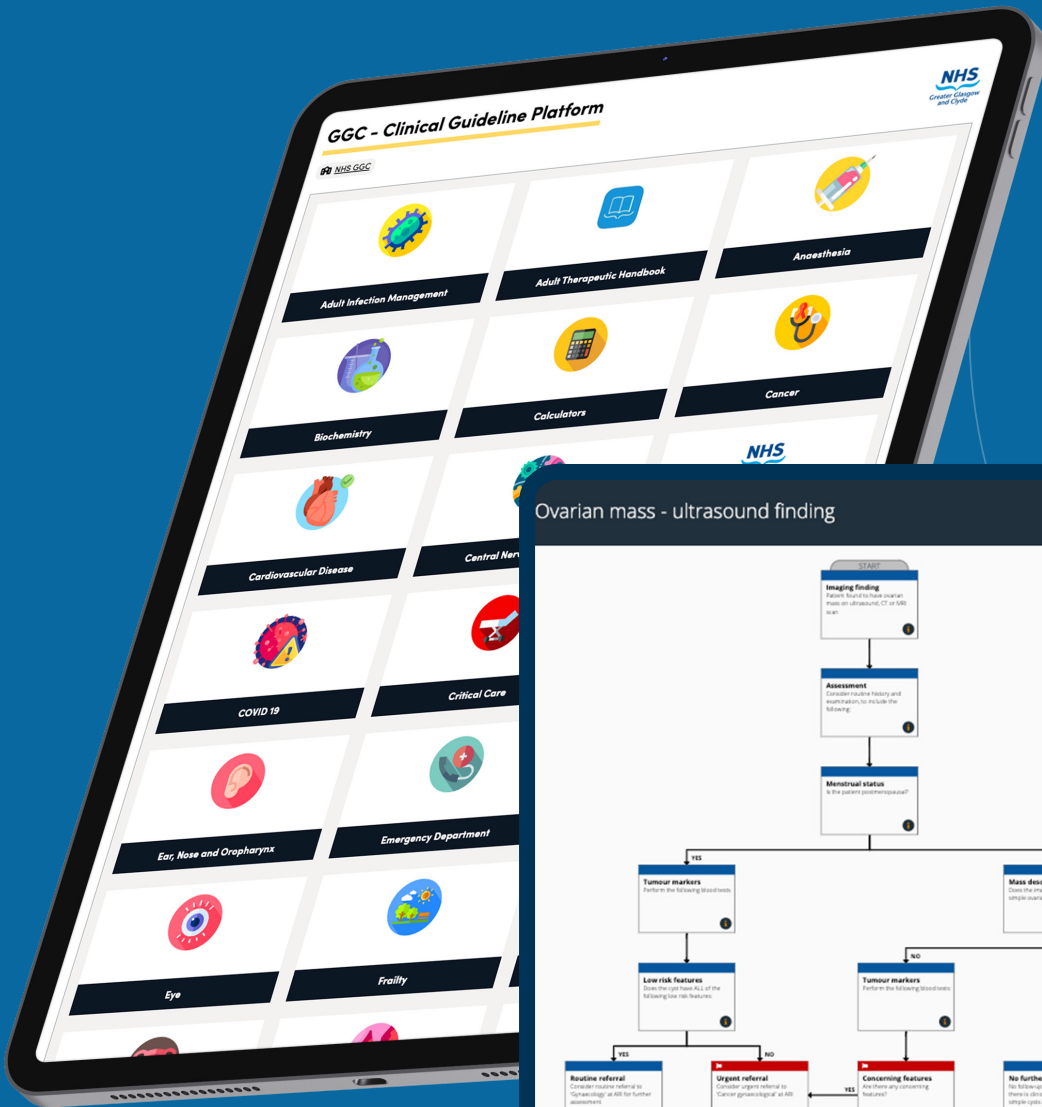
2 Control

Access control:
Access to the resources in the knowledge manager can be secured through integration with a trust or health board's enterprise security system, a third-party authenticator, or a simple 'passcode' mechanism. This makes sure that users see only what is appropriate to them.

Version control/archiving:
All resources created are automatically version controlled so that audit and governance demands are met. Automated review workflows will ease maintenance and make it easier to ensure that guidelines and policies are up-to-date.

3 Consume

Clinical view:
Once content has been created, the Quris platform enables staff to access it easily, in ways that suit them and their immediate needs:

Android or Apple/iOS app:
Users can access resources via a smart phone or mobile device of their choice. Any change to the status of resources is 'pushed' to users automatically, so staff see only the latest guidelines/policy at all times.

Electronic patient record:
The platform can also be integrated with a trust or health board's electronic patient record system, so clinicians can access guidelines and decision-support from the systems they use every day.

Microsoft Teams or website:
The platform can also be integrated with Microsoft Teams so clinicians have access to clinical resources on conference and MDT calls. Or users can access resources via a desktop web browser.

Hosting:
The Quris Clinical Companion is available through Microsoft Azure UK data centres, in compliance with UK government and NHS data protection and cyber security requirements.

Benefits for organisations, compliance leads, clinical teams and IT:

The Quris Clinical Companion makes sure that your clinical guidelines, decision support tools and policies are effectively managed and communicated to the frontline.

For healthcare providers:

The Quris Clinical Companion is a cloud-based, intelligent, and intuitive platform that can handle both clinical guidance and organisation policies. It makes sure the investment you have made in generating these resources is used effectively, and that your time-pressured staff spend less time accessing them.

Trusts and health boards can also share and re-use content across a wider area, providing a network of standardised resources at a group, regional or even national level – Quris is being used nationally across a number of countries.

For governance leads:

The Quris Clinical Companion makes it easier to manage and govern guidelines, protocols, pathways and policies in a standardised manner across all departmental areas - from Antimicrobial to Dermatology to Paediatrics to Trauma. Controls make sure material is in date and that notifications of changes or 'out of review' issues are automatically pushed to users through the app.

For guideline/policy creators:

The Quris Clinical Companion makes it easier to communicate best practice and latest evidence to your colleagues. It is designed to be used by anyone who can use Microsoft Word and comes with templates to support the creation of action-focused material that can be used at point of care.

For clinical teams:

By using the Quris Clinical Companion, you can be confident that you are accessing actionable, up to date, site appropriate guidance and policies. Quris brings all of the resources and tools that clinical teams need into a single place, accessible easily on any device.

For IT teams:

The Quris Clinical Companion is deployed into Microsoft Azure UK data centre cloud services. This ensures compliance with a broad set of international and industry-specific compliance standards, including NHS requirements such as DTAC and DCB0129. Enablement requires no direct time or resource from IT departments.

Don't just take our word for it:

The Quris Clinical Companion was developed in conjunction with leading clinical experts from healthcare systems in the UK and the US. It is deployed into every NHS health board in Scotland and has been adopted as the national platform for knowledge and decision support through the ground-breaking Right Decision Service.

This is a 'once for Scotland' source of digital tools that enable people to make safe decisions quickly 'on the go', based on validated evidence. The Scottish Government's

objectives in developing the RDS include ownership by the NHS and social care, quality management of content and its delivery to the frontline, and a measurable impact on safety, quality, and sustainable value-based care.

NHS organisations are also starting to use a new, Quris Patient Companion to support better patient engagement through screening, referral and delivery of condition, treatment and rehabilitation information to healthcare service users.